

Staff:

Doctors:

- Jocelyn Bloomfield
- Marty Lemberg
- John Robinson
- Margaret Chavasse
- Josh Johnstone
- Maria Eastwood
- Jenny Hill
- Anna Ryan
- George Ansley

Practice Nurses:

- Kate Rose
- Paula Lesley
- Kerry Kristine
- Chris Taryn
- Vanessa Fiona
- Robyn

Administration Team:

- Tracy Denise
- Michelle Renee
- Rachel Jenni

Managers:

- Hayley Dunstan - Office
- Harriet Brough - Administration
- Lynda Hughes - Administration

Accounts Procedures



Caring For You



Mission Statement

To provide excellence in healthcare that is accessible and comprehensive. Caring for you the way we care for ourselves

506 Otumoetai Road
P O Box 8010
TAURANGA
Phone: 07 576 2321
<http://www.ohcdoctor.co.nz>

Phone: 576 2321



Account Procedures

This pamphlet lists the standard consultation fee for seeing your doctor, as well as the cost of a prescription. For fees for other services and procedures, please check with our receptionists.

You will also notice a 'Medical Fees' board at the entrance to our waiting room, which shows consultation fees, discounts etc.

It is our preference that accounts are paid on the day of the service. We have EFT-POS and credit card facilities. You can also arrange a regular Automatic Payment to keep your account up to date.

If payment in this time frame is not possible, then please discuss with the Practice Manager, who will arrange a payment plan to suit you — regular automatic payments through your bank, or regular payments in cash are options that can be discussed.

NB—there is a \$5 administration charge for processing accounts each month

Our policy is that if you need medical attention, you must not hesitate to make an appointment with your doctor. We will not refuse medical attention because of an outstanding account.

NB—Patients requiring immediate attention when we are already fully booked for the day will be charged an extra \$15.50 Urgent Triage fee, Patients who have an "Assessment" by the nurse and are "Assessed" as not requiring immediate attention, or same day attention, will be charged \$27 for the "Nurse Assessment"

Patients who do not attend their appointment (unless a medical incident) will incur a fee of 50% of usual cost.

NB—there is a \$10 surcharge for prescriptions required urgently, rather than in the usual 48 hour processing time.

Standard Fees for Enrolled Patients

as at 01/05/2024

Consultations	Single	Double
Adult 18+	\$57.00	\$157.00
Adult 18+ CSC	\$19.50	\$119.50
Consult 14-17yrs	\$33.00	\$62.00
Consult 14-17yrs CSC	\$13.50	\$27.00
Consult under 14yrs	FREE	FREE
New patient with Nurse	\$54.00	
New patient CSC with Nurse	\$41.00	
ACC Adult 18+ surcharge	\$53.00	
ACC Adult CSC surcharge	\$19.50	
ACC 14-17yrs surcharge	\$31.00	
ACC under 14yrs	FREE	
Missed appointment	50% of fee	
Travel Consult (Nurse 40mins)	\$93.50	

Standard Fees for Enrolled Patients

continued

Prescriptions

Adult (std 48 hours)	\$30.00
Adult with CSC	\$19.50
Youth 14-17yrs	\$18.50
Youth with CSC	\$14.00
Under 14yrs	\$6.50
Urgent script fee (< 48 hours)	\$10.00

Smears

With Nurse	\$54.00
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Other Charges

Cryotherapy	\$28.00
Regular Injections	\$28.00
Urine Checks	\$28.00
BP Check	\$28.00
ECG	\$55.00
Referral Letters/Certificates	\$34.00

Double Appointment Charges

Due to funding shortfalls in the health system we now must charge for requested double appointments. Your first 15mins as a consult fee and the 2nd 15mins at \$100.00 as this time isn't funded. You may make two separate 15min appointments in a week to cover your health issues.