

## Staff:

### Doctors:

- Jocelyn Bloomfield
- Marty Lemberg
- John Robinson
- Margaret Chavasse
- Josh Johnstone
- Maria Eastwood
- Jenny Hill
- Anna Ryan
- George Ansley

### Practice Nurses:

- Kate Elisabeth
- Paula Lesley
- Kerry Kristine
- Chris Taryn
- Vanessa Robyn
- Rose

### Administration Team:

- Tracy Denise
- Michelle Renee
- Rachel Jenni

### Managers:

- Gareth Hudson - Business
- Hayley Dunstan - Office
- Harriet Brough - Administration

### Mission Statement

*To provide excellence in healthcare that is accessible and comprehensive. Caring for you the way we care for ourselves*

**Phone: 576 2321— 24 hours**

506 Otumoetai Road  
P O Box 8010  
TAURANGA

Phone: 07 576 2321  
Fax: 07 576 2327

<http://www.ohcdoctor.co.nz>

## Accounts Procedures



*Caring For You*



**Phone: 576 2321— 24 hours**



## Account Procedures

This pamphlet lists the standard consultation fee for seeing your doctor, as well as the cost of a prescription. For fees for other services and procedures, please check with our receptionists.

You will also notice a 'Medical Fees' board at the entrance to our waiting room, which shows consultation fees, discounts etc.

It is our preference that accounts are paid on the day of the service. We have EFT-POS and credit card facilities. You can also arrange a regular Automatic Payment to keep your account up to date.

If payment in this time frame is not possible, then please discuss with the Practice Manager, who will arrange a payment plan to suit you — regular automatic payments through your bank, or regular payments in cash are options that can be discussed.

(NB—there is a \$5 administration charge for processing accounts each month)

Our policy is that if you need medical attention, you must not hesitate to make an appointment with your doctor. We will not refuse medical attention because of an outstanding account.

NB—Patients requiring immediate attention when we are already fully booked for the day will be charged an extra \$15.00 Urgent Triage fee, Patients who have an "Assessment" by the nurse and are "Assessed" as not requiring immediate attention, or same day attention, will be charged \$27 for the "Nurse Assessment"

Patients who do not attend their appointment (unless a medical incident) will incur a fee of 50% of usual cost.

NB—there is a \$10 surcharge for prescriptions required urgently, rather than in the usual 48 hour processing time.

## Standard Fees for Enrolled Patients

(@ 31/12/2023)

### Consultations

Adult 18+	\$51.00
Adult 18+ CSC	\$19.50
Consult 14-17yrs	\$30.00
Consult 14-17yrs CSC	\$13.00
Consult under 14yrs	FREE
New patient double consult	\$108.00
New patient CSC double	\$39.00
ACC Adult 18+ surcharge	\$50.00
ACC 14-17yrs surcharge	\$30.00
ACC under 14yrs	FREE
Acute Clinic + Dr or Nurse	\$15.00
Acute Clinic 14-17yrs + Dr	\$12.00
Acute Clinic under 14yrs	FREE
Missed appointment	50% of fee

## Standard Fees for Enrolled Patients

continued

### Prescriptions

Adult (std 48 hours)	\$29.00
Youth 14-17yrs	\$18.50
Under 14yrs	\$5.50
CSC Adult	\$19.50
CSC Youth	\$13.00
Urgent script fee (< 48 hours)	\$10.00

### Smears

With Nurse	\$52.00
Dr + Smear consult	\$90.00

### Other Charges

Cryotherapy	\$27.00
Regular Injections	\$27.00
Urine Checks	\$27.00
BP Check	\$27.00
ECG	\$53.00
Referral Letters	\$32.50